IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Application Serial No. 10/684,163
Filing Date ..... 10 October 2003
Inventorship ..... Rostislav Shabalin
Assignee ..... Microsoft Corporation
Group Art Unit 2114
Examiner ..... Loan Truong
Attorney's Docket No. ..... MS1-2672 US
Title: Product Support Connected Error Reporting

AUTHORIZATION TO ACT IN A REPRESENTATIVE CAPACITY

To: Commissioner of Patents and Trademarks
P.O. Box 1450
Alexandria, VA 22313-1450

The practitioner Timothy R. Wyckoff, Reg. No. 46, 175, is authorized to conduct interviews in the above-identified matter and has the authority to bind the undersigned in relation to the above-identified matter.

Respectfully Submitted,

Dated: June 29, 2007

By: /Lewis C. Lee/
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